

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 1 of 22

This listing of claims will replace all prior versions and listings of claims in the Application.

LISTING OF CLAIMS:

1. – 28. (Cancelled)

29. (Currently Amended) In a system comprising a network, a server connected to the network and hosting an information module, a first interface to a communications link for connecting the server to a remote client, and a second interface for connecting the server to at least one data source, a method for monitoring a communication between individuals and retrieving information relevant to the communication, the method comprising the steps of:

automatically monitoring, via the first interface, a communication between a user associated with the remote client and at least one other individual;

automatically filtering one or more topic words appearing in the monitored communication that define a context or one or more key topics of the communication; [[and]]

automatically searching the at least one data source using one or more ~~prevalent~~ topic words to generate search results for information relevant to the context or the one or more key topics of the communication; and

automatically providing search results to said user.

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 2 of 22

30. **(Currently Amended)** The method of claim 29, further comprising ~~the step of~~ outputting the search results to the remote client.

31. **(Cancelled)**

32. **(Currently Amended)** The method of claim 29, wherein the network comprises at least one of the Internet, an intranet or a virtual private network.

33. **(Currently Amended)** The method of claim 29, wherein the communications link comprises at least one of a digital subscriber line (DSL) connection, a digital data services (DDS) connection, an Ethernet connection, an integrated services digital network (ISDN) line, wireless connection, or an analog modem connection.

34. **(Cancelled)**

35. **(Original)** The method of claim 29, wherein the remote client comprises at least one of a personal computer, personal digital assistant, or a wireless terminal device.

36. **(Currently Amended)** The method of claim 29, wherein the at least one data source comprises at least one database or knowledge management (KM) repository.

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 3 of 22

37. (Cancelled)

38. (Currently Amended) The method of claim 29, wherein the information module comprises an Internet web site or software application.

39. (Cancelled)

40. (Cancelled)

41. (Currently Amended) The method of claim 29, wherein the monitoring [[step]] further comprises ~~the step of~~ receiving the communication as input in real time.

42. (Original) The method of claim 29, wherein the communication comprises at least one text message.

43. (Original) The method of claim 42, wherein the at least one text message comprises an electronic mail message.

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 4 of 22

44. (Original) The method of claim 42, wherein the at least one text message comprises a plurality of text messages comprising a web chat.

45. (Original) The method of claim 29, wherein the communication comprises a voice communication.

46. (Original) The method of claim 45, wherein the voice communication comprises at least one of a telephone conference, or live conversation.

47. (Currently Amended) The method of claim 45, wherein the monitoring [[step]] further comprises ~~the step of~~ receiving the voice communication as input in real time and converting it to text.

48. (Currently Amended) The method of claim 29, wherein the filtering ~~step further~~ comprises ~~the step of~~ determining one or more likely active topics by filtering one or more topic words appearing in the communication using a weighted averaging algorithm.

49. (Currently Amended) The method of claim 48, wherein the filtering [[step]] further comprises ~~the step of~~ applying the weighted averaging algorithm to the communication at a predetermined frequency.

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 5 of 22

50. **(Currently Amended)** The method of claim 49, further comprising ~~the step of~~ enabling a user associated with the remote client to specify the frequency.

51. **(Original)** The method of claim 49, wherein the information module designates a default frequency.

52. **(Currently Amended)** The method of claim 29 ~~[[30]]~~, ~~further comprising the step of~~ wherein providing search results to said user comprises outputting hypertext links to the search results, so that ~~[[a]]~~ the user associated with the remote client may select the hypertext links to access the search results.

53. **(Currently Amended)** The method of claim 29, further comprising ~~the step of~~ enabling ~~[[a]]~~ the user associated with the remote client to specify one or more parameters.

54. **(Currently Amended)** The method of claim 53, further comprising ~~the step of~~ enabling the user to specify the types of communication to be monitored.

55. **(Currently Amended)** The method of claim 53, further comprising ~~the step of~~ enabling the user to specify the at least one data source to be searched.

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 6 of 22

56. **(Currently Amended)** The method of claim 53, further comprising ~~the step of~~ enabling the user to specify the format of the search results.

57. **(Cancelled)**

58. **(New)** The method of claim 29, wherein information relevant to the context or one or more key topics of the communication comprises one or more knowledge reports by experts, documents, or other resources associated with a context or one or more key topics of the communication.

59. **(New)** The method of claim 29, wherein providing search results to said user comprises providing full text or a brief synopsis of each search result.

60. **(New)** The method of claim 29, further comprising providing the user with the one or more topic words that were searched.

61. **(New)** The method of claim 29, wherein providing search results comprises one or more of: sending the search results in an electronic mail message; presenting the search results

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 7 of 22

on a designated intranet or Internet site; displaying the search results in a pop-up window on a display device; or presenting the search results to at least one other individual.

62. **(New)** The method of claim 29, wherein the filtering comprises:

generating a topic vector comprising a list of several potential matches for a word;

and

refining the topic vector by comparing the topic vector with other topic vectors for a predetermined time interval or number of characters to determine if they share a similar context or one or more key topics.

63. **(New)** The method of claim 29, wherein the filtering comprises filtering by activity context, user context, taxonomy-parent or synonym word look-up, involved-participant context, or topical urgency context.

64. **(New)** The method of claim 29, wherein the filtering comprises:

generating a topic vector comprising a list of several potential matches for a word;

and

applying at least one a tunable decay parameter curve to a topic vector; and

deriving a re-factored vector based on the occurrence of parameters from some predetermined time interval or number of characters in prior topic vectors.

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 8 of 22

65. **(New)** A method monitoring a communication between individuals and retrieving information relevant to the communication, the method comprising:

automatically monitoring a communication between a user and at least one other individual;

automatically filtering one or more topic words appearing in the monitored communication that define a context or one or more key topics of the communication;

automatically searching the at least one data source using one or more topic words to generate search results for information relevant to the context or the one or more key topics of the communication; and

automatically providing search results to said user.

66. **(New)** The method of claim 65, wherein the monitoring further comprises receiving the communication as input in real time.

67. **(New)** The method of claim 65, wherein the communication comprises at least one text message.

68. **(New)** The method of claim 67, wherein the at least one text message comprises an electronic mail message.

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 9 of 22

69. (New) The method of claim 67, wherein the at least one text message comprises a plurality of text messages comprising a web chat.

70. (New) The method of claim 65, wherein the communication comprises a voice communication.

71. (New) The method of claim 65, wherein the voice communication comprises at least one of a telephone conference, or live conversation.

72. (New) The method of claim 65, wherein the monitoring further comprises the step of receiving the voice communication as input in real time and converting it to text.

73. (New) The method of claim 65, wherein the filtering comprises determining one or more likely active topics by filtering one or more topic words appearing in the communication using a weighted averaging algorithm.

74. (New) The method of claim 73, wherein the filtering further comprises applying the weighted averaging algorithm to the communication at a predetermined frequency.

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 10 of 22

75. (New) The method of claim 74, further comprising enabling a user to specify the frequency.
76. (New) The method of claim 74, wherein the information module designates a default frequency.
77. (New) The method of claim 65, wherein providing search results to said user comprises outputting hypertext links to the search results, so that the user associated with the remote client may select the hypertext links to access the search results.
78. (New) The method of claim 65, further comprising enabling the user to specify one or more parameters.
79. (New) The method of claim 78, further comprising enabling the user to specify the types of communication to be monitored.
80. (New) The method of claim 78, further comprising enabling the user to specify the at least one data source to be searched.

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 11 of 22

81. (New) The method of claim 78, further comprising enabling the user to specify the format of the search results.
82. (New) The method of claim 65, wherein information relevant to the context or one or more key topics of the communication comprises one or more knowledge reports by experts, documents, or other resources associated with a context or one or more key topics of the communication.
83. (New) The method of claim 65, wherein providing search results to said user comprises providing full text or a brief synopsis of each search result.
84. (New) The method of claim 65, further comprising providing the user with the one or more topic words that were searched.
85. (New) The method of claim 65, wherein providing search results comprises one or more of: sending the search results in an electronic mail message; presenting the search results on a designated intranet or Internet site; displaying the search results in a pop-up window on a display device; or presenting the search results to at least one other individual.
86. (New) The method of claim 65, wherein the filtering comprises:

Applicant: KRAENZEL
Serial No: 10/736,848
Filing Date: December 17, 2003
Page: 12 of 22

generating a topic vector comprising a list of several potential matches for a word;
and
refining the topic vector by comparing the topic vector with other topic vectors for a predetermined time interval or number of characters to determine if they share a similar context or one or more key topics.

87. (New) The method of claim 65, wherein the filtering comprises filtering by activity context, user context, taxonomy-parent or synonym word look-up, involved-participant context, or topical urgency context.

88. (New) The method of claim 65, wherein the filtering comprises:
generating a topic vector comprising a list of several potential matches for a word;
and
applying at least one a tunable decay parameter curve to a topic vector; and
deriving a re-factored vector based on the occurrence of parameters from some predetermined time interval or number of characters in prior topic vectors.